

**From:** Lori Brocka  
**To:** webteam@ag.state.ia.us@inetgw,attorney.general@po....  
**Date:** 11/20/01 8:23am  
**Subject:** Microsoft

The purpose of this email is to let you know I appreciate your continued efforts in fighting Microsoft. I have used Microsoft products both by choice and lack of choice. I am associated with and work with numerous members of varying IT departments and it has become incredibly obvious to anyone "in the trenches" that Microsoft is not only getting away with the same business practices they have always employed, but are emboldened by this settlement. Microsoft is a master manipulator and as such has led the lemmings to the cliff once again. I personally am doing everything I can to use alternative products. Anyone that attempts to do this needs to have patience, a better than average understanding of software, and determination. This is not the fault of the software products, but a direct result of Microsoft tactics. I am still unable to load most Microsoft support pages when using the Opera browser. I will continue my personal quest to become Microsoft free and I encourage you to do the same. This problem goes much deeper than software, there is a mind set among many IT decision makers that it is not possible to run a business without Microsoft products, I would hope that part of Microsofts penalty is to spend a very large sum of money on educating these people on the other possibilities.

Thank you

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